

TERMS AND CONDITIONS

TAX FREE SAVINGS ACCOUNT



OVERVIEW

- We may amend these terms and conditions from time to time. It is your responsibility to ensure that you refer to the most recent and relevant terms and conditions, which are available online [here](#).
- The key terms referred to in all terms and conditions can be found in the [Appendix](#).
- Please keep us informed of any changes to your personal or banking details.

The tax free savings account allows you to save without paying tax on realised capital gains, dividends, interest or other income. You may choose to invest in a selection of unit trust funds, model portfolios and other investment portfolios. For additional information regarding model portfolios and investment portfolios please refer [here](#).

CONTRIBUTING TO YOUR INVESTMENT

You may contribute up to a maximum of R36 000 per tax year to all of your tax free savings accounts, and R500 000 over a lifetime. These amounts are specified in legislation and may change from time to time. If you contribute more than these limits, any excess contributions will be taxed at a rate of 40%. While we will ensure that you do not over contribute to your account with us, it is your responsibility to monitor and manage your contributions across all of your accounts at various providers.

You may invest by way of any of the following:

- An initial lump sum contribution
- A recurring contribution by debit order, which you may start, change or stop at any time
- An additional lump sum contribution

No investment minimum amount applies.

You may make payment using a direct debit, recurring debit order or electronic transfer.

WITHDRAWING FROM YOUR INVESTMENT

You may withdraw from your account whenever you wish. Please keep in mind that any money which you withdraw still counts towards your annual and lifetime limits.

PRODUCT SUITABILITY

This product is suited to individuals who want to save towards a medium- to long-term goal, and protect their investment return from tax. It is not intended for investors who require regular access to their money.

IMPORTANT RULES WHICH APPLY TO THIS INVESTMENT

REGISTRATION OF YOUR INVESTMENT

Your investment is registered and held via a nominee company, STANLIB Wealth Management Nominees (Proprietary) Limited, as required by law and to provide you with an additional layer of protection.

TERMS AND CONDITIONS

This document, along with the application submitted by your financial adviser via the secure website, the investment proposal document (including the minimum disclosure documents relating to the underlying investment portfolios) and the transaction confirmation document collectively constitutes the entire terms and conditions with us.

GUARANTEES AND RISK

We do not guarantee the value or performance of the investment portfolios in your account. You bear the risks associated with your investment, which may result in the fluctuation of the market value of your investment. The investment portfolios which you select may expose you to risks such as political, currency, regulatory, settlement, market, taxation, or premium risk. It is your responsibility, in conjunction with your financial adviser, to understand the risks in your investment.

COOLING OFF

No cooling-off period applies to the account. Should you wish to no longer hold the investment, you may request a full withdrawal. If you have invested by way of a debit order, you may not withdraw this money for 45 days after it is invested, as it is not yet fully cleared by your bank.

CEDING OF YOUR INVESTMENT AS COLLATERAL OR SECURITY

You are not allowed to cede your investment as security.

TRANSFERRING OWNERSHIP OF YOUR INVESTMENT

You may not transfer ownership of your account to another party.

TAXES APPLICABLE TO YOUR INVESTMENT

Your tax free savings account is exempt from capital gains tax (CGT), income tax on interest, dividends tax and real estate investment trust (REIT) tax. We will provide you with an annual tax certificate reflecting your contributions for the tax year.

WHAT HAPPENS TO YOUR INVESTMENT WHEN YOU PASS AWAY

We must be notified of the death of an account holder. The notification should include the deceased's personal details, including their identity number, a copy of their death certificate and the account number.

Your tax free savings account will form part of your estate if you pass away and will thus be subject to estate duties and executor fees. The executor of your estate will decide how the investment is distributed, according to your last will and testament. The executor may request a cash payout, or for the proceeds of the investment to be reinvested for a beneficiary. It is your responsibility to ensure that beneficiaries of your estate are up to date. No beneficiary received after death will be deemed valid. The amount which will be paid to your estate is the value of your investment at the time of the processing of the death claim, less any applicable charges or fees.

TRANSFERRING YOUR TAX FREE SAVINGS INVESTMENT TO US FROM ANOTHER ADMINISTRATOR

We do not allow for transfers from an existing account at another service provider at present.

TRANSFERRING YOUR TAX FREE SAVINGS INVESTMENT FROM US TO ANOTHER ADMINISTRATOR

You may transfer your investment with us to another administrator. Your full account with us will be transferred. We do not cater for partial transfers. It is important that you understand the actual and possible implications and costs before you request to transfer.

VOTING IN BALLOTS

We will vote on behalf of you in any ballot that affects the unit trust(s) you have selected. We will exercise the vote in the best interest of you at our discretion. By accepting these terms and conditions you give us consent to vote on your behalf.

CONFLICT OF INTEREST

We will, wherever possible, avoid situations which result in a conflict of interest. If a conflict of interest arises, we will advise you of the conflict in writing at the earliest reasonable opportunity and will mitigate the conflict in accordance with our conflict of interest management policy [here](#). We are part of the Standard Bank Group of companies. Intermediaries of both the Liberty Group and Standard Bank Financial Consultancy (a division of the Standard Bank of South Africa Limited) are permitted to sell our products.

COMPLAINTS

If you are not satisfied with the service we have provided to you and wish to make a formal complaint, please contact us. If you are not satisfied with the response you receive from us, or if your complaint relates to the advice provided to you by a financial adviser, you may write to:

The Ombud for financial services providers:

Email: info@faisombud.co.za
Website: www.faisombud.co.za
Toll-free: 0860 324 766
Tel: +27 (0) 12 470 9080
Fax: +27 (0) 12 648 3447
Postal address: PO Box 74574, Lynnwood Ridge, 0040

LEGISLATION WHICH GOVERNS YOUR INVESTMENT

Amendments to or replacement of the legislation and directives for the following acts, among others, may change the terms and conditions of your investment. Several of the below also require us to collect and retain your information in a specific manner:

The Collective Investments Schemes Control Act
The Financial Advisory and Intermediary Services Act
The Financial Intelligence Centre Act
The Income Tax Act
The Protection of Personal Information Act
Exchange Control Regulations
The Foreign Account Tax Compliance Act

LEGAL ENTITIES

STANLIB Wealth Management (Proprietary) Limited an authorised administrative Financial Services Provider (“FSP”) in terms of the FSCA, with registration number 1996/005412/07 and FSP number 590, is the administrator of your investment.

INN8 is a registered trademark of STANLIB Wealth Management (Proprietary) Limited.

OUR CONTACT DETAILS

Our **operating hours** are **Monday to Friday, 08:00-17:00**.

Suspicious account activity and possible fraud please **phone 0800 037 283**.

Servicing queries please **email service@INN8.co.za** or **phone 0860 00 (INN8) 4668**.

Onboarding queries please **email hello@INN8.co.za**.

Compliments or complaints please **email feedback@INN8.co.za**.

Our physical address:

17 Melrose Boulevard,
Melrose Arch,
Johannesburg,
2196

APPENDIX

KEY TERMS

Client (“you”)

The person or legal entity who has invested in the products made available with us. For example, individual, trusts, and other legal entities may invest.

INN8

INN8 is a registered trademark of STANLIB Wealth Management (Proprietary) Limited.

STANLIB Wealth Management (Proprietary) Limited (“STANLIB”, “we”, “us”, “our”)

STANLIB Wealth Management (Proprietary) Limited an Authorised Administrative Financial Services Provider (“FSP”) in terms of the FSCA, with registration number 1996/005412/07 and FSP number 590, is the administrator of your investment. We reserve the right to cede or assign at any time the administrative FSP rights and obligations in this mandate to any third party who is approved as an administrative FSP in terms of FAIS.

Liberty Group Limited (“Liberty”)

Liberty Group Limited is the registered Long Term Insurer and is an authorised Financial Services Provider in terms of the FAIS Act, with FSP number 2409.

STANLIB Wealth Management Nominees (Proprietary) Limited (“Nominee”)

STANLIB Wealth Management Nominees (Proprietary) Limited is a nominee company approved by the Financial Services Board that holds assets for clients’ exclusive benefits. The nominee is wholly owned by STANLIB.

Unit trust portfolio / collective investment scheme (“unit trusts”)

An investment product in which many different clients pool their money into a portfolio. The portfolio is managed by professional investment managers according to a mandate.

Investment manager

The licensed and registered party who manages the investment portfolio on a discretionary basis.

Investment portfolio

Unit trusts, share portfolios and other solutions which you can choose to invest in via your account.

Account

Your INN8 account, for which you will receive an account number.

Financial adviser

The person you have appointed to provide you with financial advice and intermediary services.

Financial services provider (“FSP”)

Your financial adviser is employed by a registered FSP, which is a separate legal entity from us. The FSP is required to be correctly licensed by the Financial Sector Conduct Authority to provide specific services.

Model portfolio

Clients with a similar risk outlook, return objective, and investment timeframe have their money invested in a range of investment portfolios by a specialist manager. The manager tailors the mix and proportion of investment portfolios in a model portfolio to the needs of that group of clients. This grouping of investment portfolios is known as a model portfolio.

Administrator (“administrator”, “platform”)

The company which manages your investment.

Business day

A business day is any day other than a Saturday, Sunday, or South African public holiday. We only perform business functions on business days. The operating time for a business day is 08:00 to 17:00.

CGT

Capital gains tax.

REIT

Real estate investment trust.

EFFECTIVE DATE 26 FEBRUARY 2020